

FAQ Biosativa® for dish washers

What is the recommended dosage per wash cycle?

The recommended dosage is approx. 20 ml of Biosativa® Bio Cleaner per dishwasher cycle (approx. 1–2 tablespoons). For lightly soiled dishes or eco programmes, 10–15 ml may be sufficient.

For heavily soiled dishes, the dosage can be increased up to approx. 30 ml per cycle.

The ideal dosage may vary depending on water hardness, dishwasher load and level of soiling.

For best results, use dishwasher salt and rinse aid if required, especially in areas with hard water.

Does the dosage vary depending on the water hardness or the level of soiling?

Yes, the dosage may vary depending on water hardness, level of soiling and dishwasher load.

Approx. 20 ml per cycle is recommended as a standard dosage. For lighter applications, the dosage can be reduced, while heavily soiled dishes may require a higher amount.

Do you recommend using a rinse aid together with the product? If so, which one and in what quantity?

Yes, a rinse aid can be used together with Biosativa® Bio Cleaner, especially in areas with medium to hard water. Biosativa® Bio Cleaner provides the cleaning function but does not replace the specific functions of rinse aid or dishwasher salt. A standard commercially available rinse aid can be used to improve drying performance and help prevent water spots.

Is it necessary to use dishwasher salt when using the product, or can it be omitted under certain conditions?

Dishwasher salt is recommended in areas with medium to hard water. Biosativa® Bio Cleaner does not replace the water-softening function of dishwasher salt. In areas with very soft water, its use may not be necessary.

How does the product perform on heavily soiled dishes, dried-on food residues and grease?

Biosativa® Bio Cleaner provides effective cleaning performance for everyday dishwashing applications, including typical food residues and grease. For heavily soiled dishes, dried-on residues or stubborn grease, we recommend increasing the dosage up to approx. 30 ml per cycle.



Does it leave dishes shiny and free from streaks or residue after washing?

Biosativa® Bio Cleaner is designed to provide clean and residue-free results after washing. Final shine and drying performance may depend on water hardness, dishwasher settings and the use of rinse aid.

Does the product have any impact on the lifespan of the dishwasher or its components?

Biosativa® Bio Cleaner is designed to be gentle on dishwasher components when used according to the recommended dosage. Correct use is not expected to negatively affect the dishwasher or its components.

Do you have any performance test results or comparisons with conventional dishwasher tablets?

At this stage, we do not have standardized laboratory performance tests or direct comparison studies with conventional dishwasher tablets. We are continuously collecting user feedback and application experience.

Approximately how many wash cycles can be achieved from one litre of concentrate when used at the recommended dosage?

Based on approx. 20 ml per dishwasher cycle, one litre provides approximately 50 wash cycles.

10–15 ml: approx. 65–100 cycles

20 ml: approx. 50 cycles

30 ml: approx. 33 cycles

Is the product also suitable for professional or commercial dishwashers?

Yes, Biosativa® Bio Cleaner can also be used in professional and commercial dishwashing applications. Individual application tests are recommended to determine the optimal dosage.

Can you provide the Safety Data Sheet (SDS), the Technical Data Sheet (TDS), and information about the biodegradability of the individual ingredients?

Yes, SDS and TDS are available upon request. Ingredient information is provided according to Regulation (EC) No. 648/2004 on detergents.



Does the product have any certifications (e.g. environmental certifications or laboratory test reports)?

Currently, no specific certification exists for dishwasher application. Biosativa® Bio Cleaner has Dermatest® certification, Green Apple Award recognition and testing by the Technical University of Berlin. EU Ecolabel certification is in progress.

Do you recommend cleaning the dishwasher regularly with a separate cleaning product, or is Biosativa® Bio Cleaner sufficient on its own?

Biosativa® Bio Cleaner helps remove organic residues and grease during regular use. Depending on water hardness and usage, additional dishwasher maintenance may still be required.